

Electronic Response Data Transfer (eResponse)

For the 2020 Census, administrators of non-service-based group quarters facilities may choose to respond by the electronic response data transfer (eResponse). This allows the facility to respond to the 2020 Census without a census worker visiting.

The eResponse period for the United States, including Puerto Rico will begin on April 1, 2020, and end on August 7, 2020.

Purpose

The eResponse enumeration method for counting people living or staying in group quarters facilities allows group quarters administrators to electronically transfer group quarters data to the Census Bureau.

This enumeration method is one of several response options available to group quarters facilities, which include military correctional facilities, correctional facilities, hospitals, nursing facilities/skilled-nursing facilities, and college and university student housing.

How Does eResponse Work?

- Group quarters administrators that elect to use the eResponse method receive a letter with instructions and a unique user ID for accessing the eResponse portal. After entering the user ID and setting up security questions, the system generates a PIN. The user ID and PIN are used to log into the eResponse portal.
 - The group quarters administrator downloads a census template and enters their facility's name, address, and respondent data into the template.
 - The group quarters data that the administrator will enter also includes Group Quarters Name, Group Quarters Type Description, Group Quarters Address Number, Group Quarters Street Address, Group Quarters Location Description, and Group Quarters Population on Census Day (April 1, 2020).
- The group quarters administrator can use their user ID and PIN to access the portal as many times as needed but is given only two opportunities to submit the completed document.
- If the template is uploaded successfully, the group quarters administrator receives a notification that the file has been accepted. If unsuccessful, the group quarters administrator receives an error message. Once accepted, no changes can be made.
- Filling in the eResponse template takes approximately 20 minutes.
- If your eResponse user ID has been lost or misplaced, please contact the Census Bureau at 844-470-2020.

Uploaded data can be seen only by authorized Census Bureau workers sworn to protect Title 13 data.